

Riverview Lodge Rules & Management Policies

In Order to make your stay as pleasant as possible, the Management requests your co-operation in observing the following as an agreement between the guest and the "Riverview Lodge" (hereinafter called 'Management') under which cabins are permitted to be used by the guest(s):-

1. Rates

The rate is for the cabin only and is exclusive of any government taxes applicable.

2. Payment Of Bills

Bills must be settled at check-in time, personal cheques are not accepted.
We accept INTERAC, CASH, VISA or MASTERCARD

3. Forgotten Guest's Luggage & Belongings

We are not responsible for forgotten luggage and belongings. The guest is responsible for their own belongings. We hold on to forgotten items for 3 months.

4. Check-in

Check-in Time is after 4pm unless otherwise arranged.

We ask you to give us a call when you are in Seven Sisters Falls.

That way we can meet you at the office when you get there, so that you are not waiting for us and we are not waiting for you. Please advise us when you will be checking in later than 6 pm, so we can make special arrangements.

5. Departure

Check out time is 11 am. Please keep in consideration that our cleaning staff has to start cleaning at 11 am so that they have enough time to make the cabin available for the next guest. Please take out all garbage and do all the dishes before you leave. Garbage disposal drop off by the Lodge parking lot.

On failure of the guest to vacate the cabin on expiry or period the management shall have the right to remove the guest and his/her belongings from the cabin occupied by the guest.

6. Guest's Belongings

Guests are particularly requested to lock the door of their cabins when going out or at night.

The Management will not in any way whatsoever be responsible for any loss / or damage to the guest's belongings or any other property from either the cabin or any other part of the resort for any cause whatsoever including theft of pilferage, vandalism or natural causes.

7. Visitor's

Visitors are not allowed unless prior approval from Management and before arrival.

8. Pets

See our Pet Policy on our website menu.

10. Hazardous Goods

Bringing goods and / or storing of raw foods, or any other article of a combustible or hazardous nature and / or prohibited goods and / or goods of objectionable nature is prohibited.

Fireworks are prohibited in the Whiteshell Provincial Park.

The Guest shall be solely liable and responsible to the management , its other guests , invitees visitors, for all loss financial or otherwise and damage that may be caused by such articles or as a result of the guest's own negligence and non-observance of any / instructions.

Weapons, explosives, flammable objects, poisons, drugs, tropical animals, are strictly prohibited on Riverview Lodge premises.

11. Damage to Property

The guest will be held responsible for any loss or damage to the cabin/resort's property caused by themselves, their guests or any person for whom they are responsible. Your verbal authorization to use one's credit card number for deposit purposes indicates compliance with our booking terms and conditions or damages that may occur during your stay at Riverview Lodge and gives the management the right to use the customer's credit card toward the damages amount inflicted.

12. Loss of Hydro Power

Riverview Lodge is not responsible or liable for loss of Hydro Power and/or damages that resulted in loss for any reason during the duration of guests stay.

13. Management's Rights

It is agreed that the guest will conduct him/her in a respectable manner and will not cause any nuisance or annoyance within Riverview Lodge's premise.

The Management has the right to request any guest to vacate his/her cabin or other areas of the resort forthwith, without previous notice and without assigning any reason whatsoever and the guest shall be bound to vacate when requested to do so. In case of the default the Management has the right to remove the Guest luggage and belongings from the cabin occupied by him / her.

If need be with the assistance of Park Patrol or the RCMP.

14. WIFI

Riverview Lodge is not responsible for the speed or loss of connection during the use of the internet at any time. The WIFI service is complimentary. Keep in mind that the connection in the Park is slow due to many users in the area.

15. Government rules and regulations and application of laws

Guest are requested to observe, abide by confirm to and be bound by all applicable acts and laws and Government rules and regulations in force from time to time.

THE MANAGEMENT RESERVES TO ITSELF THE RIGHT TO ADD TO, OR ALTER OR AMEND ANY OF THE ABOVE TERMS, CONDITIONS AND RULES WHICH ARE A PART AND AN ABSTRACT OF THE LODGING ACT.